

August 31, 2017

To our valued Allegiance clients and friends,

Although yesterday we experienced some sunshine and much needed draining of most of our creeks and bayous, many of our neighbors are still in harm's way with rising water in the Barker and Addicks Reservoirs, Brazos River, and San Jacinto River areas.

Like you, we have a number of Allegiance Bankers and their family members who have experienced home and vehicle damage. While we know the road is long, we are confident that our city will once again come together and return to normalcy. During this recovery time, we have implemented the following initiatives to help meet the financial needs of our customers and our community. Here is what we are doing automatically from August 26, 2017 through September 30, 2017, with no action needed on your part:

- ATM Fees - As you know, we already refund your ATM fees at non-Allegiance Bank ATMs, and beginning today, we will also waive ATM fees at all Allegiance Bank ATMs for those non-Allegiance Bank customers who need access to cash.
- NSF Fees incurred will be waived or refunded.
- Late Payment Fees incurred will be waived or refunded, with no negative information reported to the credit bureaus.
- Mobile Remote Deposit Capture – Daily and per item limits have been increased to \$10,000 (limited to \$10,000, in aggregate, per calendar month).

In addition, please contact your Allegiance Banker for the following relief initiatives:

- Loan Payment extensions or deferrals.
- New loan requests for vehicles, equipment, and repairs to homes and businesses.
- Early withdrawal CD fee waivers to support immediate cash needs.
- Change ATM and Debit cards limits.

As of today, 14 of our 16 Bank Offices are open, and we will continue to re-open the remaining offices when it is safe to do so. We continually provide updates on our hours via our website at www.allegiancebank.com. During the duration of Hurricane Harvey and its aftermath, our dedicated bankers continued to provide uninterrupted electronic banking for all of our customers. If you are not already enrolled in online banking, you are encouraged to visit our website to enroll.

To ensure we can reach you, please update your contact information through online banking or by speaking to your Allegiance Banker.

Our Allegiance spirit is enduring and, as Houston's bank, we pledge to do our part in the recovery and rebuilding that has already begun.

Sincerely,



Ray Vitulli
President & COO